39 Ritchie Road
Pallara Qld 4110
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E: admin@pallarass.eq.edu.au
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PALLARA
STATE SCHOOL

2023 BYO DEVICE – PERMISSION TO REPAIR

Dear Parent / Guardian,

Our school Technical Officer has identified a fault with windows 10. In order to fix this issue, performing a re-image of the operating system (Windows 10) will solve the problem and make the device function correctly again.

In order for our Technical Officer, Mr Lickerman to perform a system re-image, we require your permission to proceed. In the process, the following will be affected on the device.

- Any saved files will be lost.

- A new installation of Windows will take place.

- Any saved settings will be removed.

- User accounts will be deleted. (Can be re-created following the re-image)

- LAPTOP CHARGER **MUST BE** SENT IN WITH LAPTOP IN ORDER TO REIMAGE

Mr Lickerman will also set up a user account for your child and set the laptop up for use in the classroom. Please note this process may take more than 1 day to complete depending on workload and technical issues present in the school.

Adam Lickerman | Technical Officer | OC SA MOE v4.0: 1339, MIS Admin

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Please fill in the form below and return to the school with your child's device.

I _____ (parent name), agree to have my child's device re-imaged by our school technician to fix technical problems.

I will send the device and laptop charger in to school to be re-imaged.

Child name: _____   Parent Signature: _____

Date:_____/_____/_____